

# HADDENHAM MEDICAL CENTRE PPG

## Minutes of Meeting held at 7.00pm on Thursday 25<sup>th</sup> May 2017

**Present:** Keith Milmer (Chairman), Barry Lynch (Vice Chair),  
Dr M. Howcutt, Ellen Solley (Practice Manager) and 14 members

1. The Chairman welcomed everyone, no apologies received.

2. Practice Report

Ellen Solley advised that a part-time salaried GP, Dr Manisha Sinha had been appointed and would be working two mornings a week on a Tuesday and Thursday.

On the 4<sup>th</sup> May 'Meet the Therapists' was held at the medical centre to give information about the services they offer.

On the 24<sup>th</sup> May a Bowel Cancer awareness day was held at the medical centre. Rachel raised £120 on her Sponsored Sky Jump for Bowel Cancer Awareness.

On the 12<sup>th</sup> June Carers Week will hold their monthly meeting to include coffee, cakes and massage. There is a Carers Pack at reception available.

Referrals to hospital are being implemented online across the NHS. Access to information will be available online to patients who will be provided with password information.

A new check in screen has been installed at the practice. It is larger and more functional for the visually impaired & those with dementia etc.

New chairs have been purchased by the PPG and patients have remarked the chairs make it easier to stand.

There are patients who have not named the pharmacy for their prescription to be forwarded to. This causes an extra task for reception to manually forward the prescriptions and delays the process.

There is an option online to do this and you can also ask at reception for them to implement your instruction as to where prescriptions are to be sent.

Question was asked the time needed to collect repeat prescriptions from the pharmacy and the response was two working days.

Question – Is the practice's IT system vulnerable? Dr Howcutt advised that the system is well supported and regular security updates are made.

3. The practice was asked what mechanism was in place to expand GP resources in Haddenham to cope with the anticipated planned growth of the village. Dr Howcutt responded that GP practices were paid on a capitation basis and therefore as patient numbers increase so will the income of the practice. He also stated that the medical centre premises have plenty of capacity for growth, and with extra funding more staff can be sought.

Question: With increase in size car parking in the future might be a problem. Dr Howcutt replied that many surgeries do not have parking at all and the car park at Haddenham was larger than most.

Question: Why are doctors not wanting to work full time, are there more female GP's, or is the salary sufficient for them only to work for 2-3 days. Dr Howcutt replied that GP's find time in practice too difficult and want an alternative portfolio career.

4. Keith talked about an ambulatory ECG device which consists of a chest band and wrist-worn digital recorder as a possible suggestion for PPG 200 club purchase. The units cost approx. £500 and would enable 24 hour monitoring for heart arrhythmias. However, Dr Howcutt felt that the GPs would not have the expertise to assess detailed ECG records and so was disinclined to have these devices purchased on their behalf. However, he felt that more BP machines for patients to borrow and take home was a good idea.
5. Car Parking – A complaint had been received via Judy Brandis that patients were unable to find a parking space recently. Ellen reported that there is an increase in people using the medical centre with more clinics. She said when leaving at the end of the day around 7-7.30pm there are usually around 8 cars left in the car park at the top left handed corner. There has been vandalism to the signs which cost £1000. The car park is to be renovated and a gate at the entrance which can be locked.

Question: Car parking arrangements at Haddenham Station. Chiltern Rail have implemented a 3-car occupation car parking free. Do you think people are leaving cars and then going in one car to the station?

In response Brian Rogers said he would monitor the car park to assess if there was evidence of illegal parking.

Question: Is there space for around 8 cars around the back of the practice?

Dr Howcutt replied that he was not sure whether the ground is usable for parking due to the water table storage.

Question: Parking spaces not clear, will these be done when renovated?

Dr Howcutt replied that this would be done when the car park was renovated. They have put in a request to the Landlord to have tarmac instead of block paving.

Suggestion of putting a sticker on illegally parked cars which is hard to get off. Ellen responded that she does not want people to come in to reception complaining. Dr Howcutt suggests being gentle in the first instance.

6. Question: A member advised that there was a problem with clarity about who was entitled to shingles jabs.

Dr Howcutt said the eligibility was confusing and the vaccination very expensive. Ellen asked if the info could be put in the website. Keith and Barry agreed to post it on Haddenham.net and Dinton.info. Ellen advised that an information sheet would be made available at reception

7. AOB - NAPP are holding their AGM on the 24<sup>th</sup> June in Basingstoke. Dr Howcutt suggested it would be good for someone to go for ideas. Keith and Barry will look at possibility of attending.

AOB - David Lindsay told us that Tyrefighters is now 3 years old with excellent results. Takes place Saturday morning 9-10am where you can use the blood pressure monitor.

8. Date of next meeting was set for Wednesday, 13<sup>th</sup> September 2017.