

HADDENHAM PATIENT PARTICIPATION GROUP

Minutes of Meeting held at 12.30 on Tuesday, 20th May 2014

Present: Barry Lynch, Dr M Howcutt, Ellen Solley (Practice Manager) and 18 others

Barry welcomed the group and gave Keith's apologies. He then asked for a show of hands for the more popular time for the meetings. It was agreed that this was for the evenings. Daytime meetings will still occur however but less often.

1 **Practice Report**

Dr Howcutt announced that Dr West is back in the surgery from sick leave. Dr Munir continues with his fitness/fundraising campaign.

Ellen Solley reported that Linda Haggie is leaving this month. Diabetes clinics will be held on Fridays until a permanent replacement is found.

Health checks have been started for 40 – 75 year olds, patients are asked to book an appointment if they would like one.

Problems are still experienced with BT. Two extra lines have been ordered but only one has so far been supplied.

Responding to a patient complaint Barry asked why the Travel Clinic was closed last week. Ellen explained that this was due to a temporary lack of staff and that it is now fully operational. Dr Howcutt explained that patient information was needed prior to an appointment to enable the Doctor to prescribe appropriately. He also asked for feedback on the telephone system. The general feeling was that it was much better than before.

2 **Release of Patient Information**

Only three members present had received the leaflet from the government about Care Data. Dr Howcutt explained that the government has agreed that the project will be going ahead in the Autumn. The NHS website is the best place to gain further information at <http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Pages/care-data.aspx>. There is still time to opt out and forms are available in surgery, if needed.

3 **Mailing Lists**

We have a separate mailing list now for non PPG members. A form was circulated for members to pass on so that a wider list of patients can be informed about the PPG. It was suggested that the library should have these as well as at the surgery. The wider the circulation the better.

4 **Prescriptions**

EPS2 commences on 2nd July. This is a system whereby each patient should choose the chemist they want to prescribe their medication, tell the chemist and then tell the surgery. This information is then recorded at the surgery and thereafter will save a lot of time/paperwork. For those unable to do this the old system will still operate. Concerning online prescriptions Dr Howcutt asked patients not to write in the narrative box when ordering online unless medically necessary, as this delays the process.

5 **Fundraising**

Lesley Coles and Di Franklin volunteered to help. It is still also hoped to run a 200 Club or similar.

6 **Development of Medical Centre Site**

Keith Milmer has been in touch with the developers and final plans are expected w/c 26th May. As soon as application is made people wishing to comment/oppose can do so via AVDC website. Barry expressed concerns of patients about the pressure on the car park and explained that he will circulate details to members when they are available.

7 **Tyrefighters**

David Lyndsey reported that he currently had five members each of whom have lost a lot of weight. He is very keen for the group to be widely advertised within the community and asked that this be promoted by the PPG.

8 **Date of the Next meeting**

This was agreed as Tuesday 15th July at 7.30pm.