

## Haddenham Medical Centre PPG Annual report 2012

In 2012, we re-established a patient participation group. Through advertising in the practice and on the website, we were able to attract a membership of over forty patients with a range of ages and from a variety of the local villages we serve. We decided initially on a virtual group to try to encourage the involvement of younger patients who work but have since moved to face to face meetings. At our first meeting with the group in September 2012, we discussed some of the issues experienced by patients and by the practice. A further presentation and discussion was had with the local U3A organisation in November 2012. We involved the patient group in the design of a patient survey which was completed in January 2013. We recently had a further face to face meeting in March 2013 where we discussed recent developments in the practice and the results of the patient survey. A number of actions were discussed and agreed with the patient group.