



Minutes of Meeting held at 7pm on Wednesday 24th July 2019

Present Barry Lynch (Chairman), Dr Mark Howcutt, Ellen Solley (Practice Manager) and 15 members. Apologies from Brian and Francesca Rogers, Alan and Margaret Watkins, Gill Bedding, Jonathan Tong, Enid Robinson, Caroline Babbage

1. The Chairman greeted everyone and thanked them for their attendance.
2. The Chairman welcomed the guest speaker, Laurence Doyle from the Royal British Legion which is the largest Armed Forces Charity. The British Legion is split into 4 regions and there are 16 pop-in centres around the country. They help veterans with Employment, Finance, Independent Living, Respite Care, Recovery, Care Homes. They also have a Hearing Aid Fund. At present they are campaigning for a box on the census to see how many veterans there are in this country. Laurence is based in the British Legion office in High Street, Aylesbury.
3. Practice Report

Ellen Solley first thanked Laurence for his presentation. She spoke about the new Primary Care Network formed under the NHS long term plan which comprises of Haddenham Medical Centre, Crosskeys Surgery in Princes Risborough and the Unity Heath group of practices.

On the 1st July the group formed the Aylesbury Vale South Primary Care Network. The additional services that can be provided by the PCN are detailed by NHS England and can encompass employment of pharmacists, paramedics, physiotherapists, social prescribers and other physician associates. The Paramedic funded visiting service we have at the moment will continue at least until the end of March next year and is then likely to be transferred to the PCN. These new resources will be shared among the practices.

Three Practice Managers and a CCG representative have met with representatives from the three PPGs and it has been agreed that three PPG reps will attend PCN meetings as from September in order that they can participate in the development of services. Terms of reference for PPG attendance at the PCN are being developed. Dr. Wells has been appointed as Clinical Director of the PCN and shares that position with a co-accountable Clinical Director from Unity.

There are now three Care Navigators in reception (Tricia, Tamsin and Suzy in the evening) who help with non-clinical questions. There are information packs in reception for Sign Posting, Carers, Veterans, Bereavement and Memory. They will be contacting all house bound patients and this can be fed into the future PCN Social Prescriber who take the Sign Posting further. There will be a Physio Triage on Saturday morning. The PCN is advertising for a Social Prescriber at the moment. Job description will be passed to the Chairman.

The practice has written to out of area patients to ask them to register elsewhere, there were 198 patients out of the area we cover. This is deemed necessary as it is their best interests in respect of access to home visits and other services such as the district nurse teams and health visitor for the area they live in.

NHS Digital Programme - BCCG is promoting ASKNHS a downloadable App which allows patients to respond to diagnostic questions and then make appointments with doctors. This App is up and running at the Medical Centre and there are 36 appointments made available. So far three were taken and one did not attend.

Bob Turner said he had the App on his phone though he has not used it. He said the telephone triage system works well in our practice.

The Chairman added that the NHS Apps were disappointing in that they could only be used on mobile phones and that the sign in process was extremely onerous and would put off many patients. The apps did little or nothing that could not be done when using "Patient Access". The PPG had no plans, for the time being, to extend its training programme to include these apps

Drs Latif and Thompson will be leaving, and a new doctor will be joining the practice shortly.

4. Vice-Chair PPG

The Chairman advised that David Gregory had offered to take on the position of vice-chair. The members present were asked if anybody else present wished to put their name forward and none were forthcoming. The meeting was asked to endorse the election of David Gregory as Vice Chair and a show hands was unanimous in electing him.

5. The PPG and the new Primary Care Network

The Chairman said that Ellen had already covered the key details about the formation of the PCN and added that the new group represented 43,800 patients. The NHS had chosen 50,000 patients as being the optimum size for a local primary care network based on a survey of other successful international health services. The PPG welcomed the fact that it had been invited along with the other 2 PPGs to attend meetings with the PCN and be able to comment on proposed new services.

6. Any Other Business

A question was asked if the new role of Dr. Wells to sit on the PCN Board is a paid role in addition to her current role and Dr. Howcutt confirmed that this was the case.

David Lindsey spoke to say he had produced a DVD of his Tyrefighters lectures which form the basis of his Saturday morning Tyrefighters meetings. The cost is £10 per copy and the proceeds will go to charity. For more information contact David at tyrefighters@outlook.com

On Patient Access there appears to be a new facility to book Pharmacy appointments for conditions that are not supported by the NHS. Unfortunately when you attempt to use these there is no Pharmacy available in the Aylesbury area!

7. Next PPG meeting will be on Wednesday 25th September 2019 at 7.00pm and the guest speaker will be Hannah Scott of Live Well Stay Well.