



Minutes of Meeting held at 7pm on Wednesday 13th November 2019

Present Barry Lynch (Chair), Dr Mark Howcutt, Ellen Solley (Practice Manager) and 19 members
Apologies from David Gregory, Andrea Smith, Christina & Peter Jeffery, Brian Langley, Jonathan & Gloria Tong, Alan & Margaret Watkins, Jeanne Watt, Mike & Liz Moore, Anne Lumsden, Roberta Silver.

1. The Chairman greeted everyone and particularly any of the 63 new members that had joined in the last month as a result of our membership drive.
2. The Chairman welcomed the guest speaker, Jill Marson Smith, an Acupuncturist operating from Haddenham Medical Centre. Jill gave an interesting insight into the various types of acupuncture that are used. You can contact her on 07949 785355 or jmarsonsmith@aol.com. See her website at www.jillmarsonsmith.com

3. Practice Report

The practice has been working with consultants provided under the General Practice Programme, primarily funded by the NHS. The emphasis was on many of the new directions the NHS is advocating, and it was felt that it was a positive exercise for the practice.

Immunisation – For those that have not already had their flu jabs they can now book online. Under the National scheme for children's vaccination the practice has only received 30% of the required amount of vaccine and is only receiving 10 doses per week. Most children get their flu jabs done at school. Doctors will vaccinate 4-18 years who are at risk.

A new GP, Dr Luke Brown, is arriving on a long-term basis.

The outside prescription box has been removed because it does not comply with GDPR (General Data Protection Regulations). Patients who have used the box regularly should consider using Patient Access online to order repeat prescription. The Patient Group hold regular training sessions for patients in the use of the system. Details can be found on the PPG page of the website www.haddenham.org

The Practice is suffering from late attendees who arrive 20 mins late and still demanding to be seen, particularly with the nurses.

Christmas – could patients please remember to order their repeat prescriptions early to cover the holiday period.

4. PPG 200 Club

Bob Giles presented the Practice with a cheque for £800 to cover the cost of Phase 2 of the dementia friendly signage. A grant for the signage had been donated by the Haddenham Beer Festival.

Members subscribing to the 200 Club Draw have been reducing year after year and we are now in a position we could have less subscriptions than prize money every month. We are therefore, suspending the draw for 2020 and would hope to relaunch it a future date.

5. Demonstration of Ask NHS

The Chairman demonstrated on the screen the use of Ask NHS which is an innovative app which runs the patient through a set of diagnostic triage questions and then enables you to make an appointment at the Medical Centre.

You can now use this app with a PC without the need to downloading it to a smartphone or tablet. Just go the medical centre website at www.haddenham.org and click on the small box at the bottom right of your screen which says "Check symptoms"

Dr. Howcutt was asked his opinion on the diagnostic section of the app and he felt that, in common with other similar systems, they tended to be over cautious. For minor conditions he recommended the alternative of visiting a pharmacy.

Floor question – Will this be used in the practice? Yes – the system is fully operational now at the Medical Centre.

6. Any other Business

Question from David Lindsey – asked if Jill Marson Smith was working for the NHS and was told that she is a Private Acupuncturist. The same goes for the Physiotherapist at the Medical Centre who is private and not funded by the NHS.

7. The Next PPG meeting will be on Wednesday 5th February 2020 at 7.00pm. The Chairman asked for a show of hands from those at the meeting if they would consider attending a lunchtime meeting but only 2 hands were raised. It was agreed that he would send out an email to see what the general response to a lunchtime meeting would be.
8. The Chairman thanked the members for their attendance and wished everyone a Happy Christmas and New Year. The meeting closed.